



Curb Stops – Frequently Asked Questions

Monday April 22, 2024

The purpose of this notice is to address some of the frequently asked questions we are receiving regarding curb stops and to provide property owners with more information about what they are and where they will be placed.

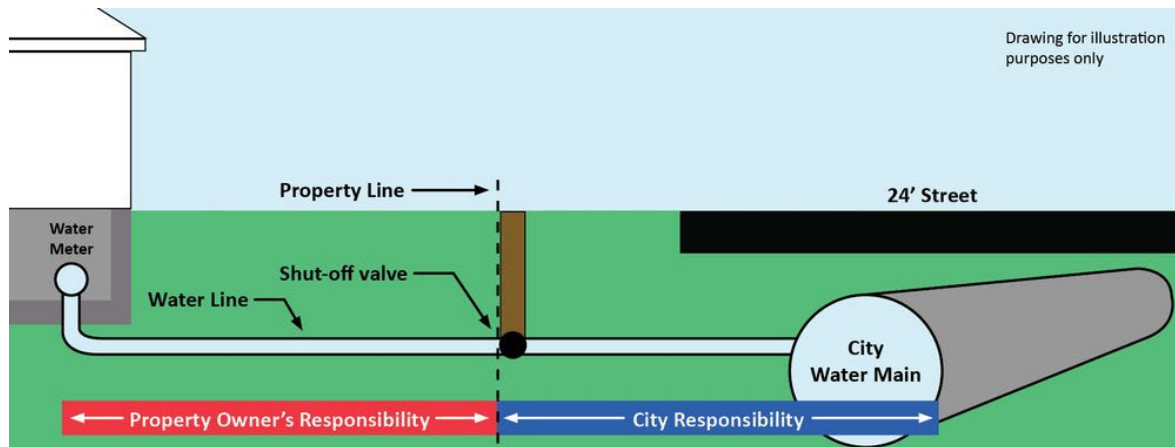
What exactly is a curb stop?

A curb stop is a shut off valve so if properties ever have any leaks in their water service, a plumber can shut it off and make the repairs. Generally, you will see a 2-3” round valve box in your yard (see photo below).



Where is the City installing them?

All properties in the City will get a curb stop valve included as part of the project. The curb stop generally goes right on your property line or the edge of the public right of way line. As part of the project, we are installing the connection at the main, about 30 feet of 1” plastic water pipe and the curb stop valve, all of which will be in the public right of way (View diagram below).



When will they get installed?

We are installing all curb stops as part of the project. As they finish the main line pipe, the contractor will come back and install the curb stops and services from the main to the property line. We currently expect all curb stops to be installed by the end of July.

What is my responsibility as the property owner?

It will be each property owner's responsibility to install a water service from the curb stop valve to their house when they hook up to City water. The valve remains closed until such time as your plumber completes the connection and turns the water on. The City is considering running a city-wide program in the fall of 2024 to have one contractor install a number of services. The aim is to get a "bulk" rate, potentially saving property owners money. More information will be provided on this later this summer as details become known. [Property owners can sign up to receive more information regarding this program on the project website.](#)

What is needed from me now?

We simply need to know where property owners would like their curb stop valve located so our contractor can install it with the project.

How do we know where we should locate the curb stop?

Generally speaking, the curb stop should go on the same side of a property's driveway, as its well is located, to make it easier for the plumber to hook up. Having said that, all homes vary and have the water connection installed inside differently. While our field staff or the contractor can give you some ideas, they are NOT licensed plumbers, and it is PROPERTY OWNER'S responsibility to advise us where they want the curb stop installed.

Does it need to be located right at the property line?

Because the houses are generally set back from the street quite a distance, the valve does not need to be exactly located at this time. The new water services to your house will be 1" plastic pipe and the plumbing contractors can angle the pipe from the valve to the house or curve it to go around the back or other techniques. They may choose to directional drill the new service pipe which allows it to go under landscaping or trees. There is a lot of flexibility to get the pipe to your house, so the location of the curb stop does not need to be exact. A few feet one way or the other really does not matter. When in doubt, put it in the center of the property lot and on the correct side of the driveway and will be good for however the plumber wants to run it to the house.

How do I know if my curb stop has been staked?

We are continuing to stake the water services and the location is indicated by a stake with blue ribbon and marked with “CS”, as seen in the picture below. If you have any questions or concerns about where we have it staked, please contact us for any field adjustments. If you want to move your stake slightly without moving it farther from the street, go ahead and do so on your own without contacting us. We will survey all of them in once they are installed.



For more information on the water services

Repeat web site link here. Additional information on services is available on the project website under the water services tab: [Water Services — 2024 Medicine Lake Utility and Street Project \(streetandutilityproject.com\)](https://streetandutilityproject.com)

For more information on the 2024 Street and Utility Project please visit the project website: <https://streetandutilityproject.com>